

TRENDWATCH 3Q24

November 12, 2024

Sponsored By







Power Every Decision With Data-Backed Insights



Book Your Peer Benchmarking Session Now

Scan to schedule your session.

bit.ly/2Q24-Benchmark



Strategic Planning

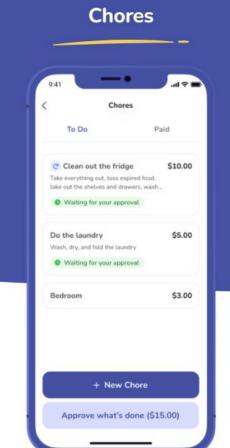


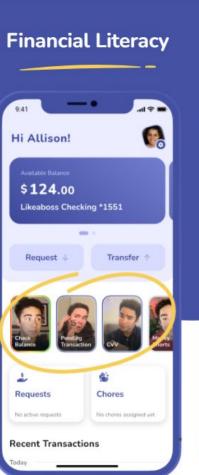
No matter where you are on your journey, Callahan's facilitators can help.

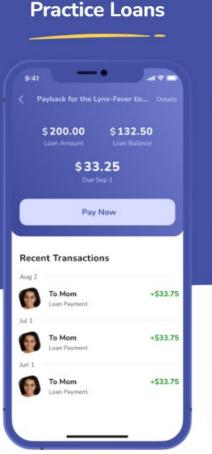
Callahan.com/Strategic-Planning

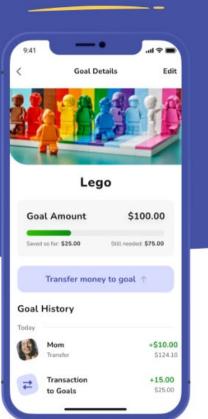
Forget greenlight and get the family banking app that grows your credit union











Goals



Scan to learn more

Today's Lineup

Market Update

Andrew Kohl, Chief Investment Officer, Alloya Corporate FCU Todd Adams, Chief Executive Officer, Alloya Corporate FCU

3Q24 Credit Union Results

Jay Johnson, Chief Collaboration Officer, Callahan & Associates Alix Patterson, Chief Experience Officer, Callahan & Associates

Targeted Promo to Reprice Mortgage Portfolio

Lia Patino, VP, Mortgage Lending, Wings Credit Union



The Alloya Story

WE ARE A CREDIT UNION

A GREAT EXAMPLE OF THE POWER OF COOPERATION

1,400 MEMBERS WORKING TOGETHER

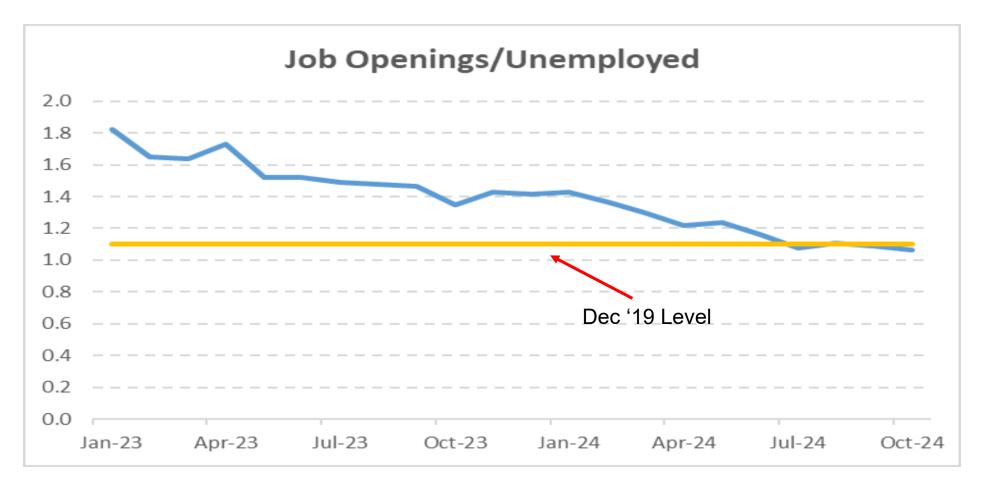
Economic Update

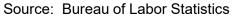
Andrew Kohl, Chief Investment Officer Todd Adams, Chief Executive Officer





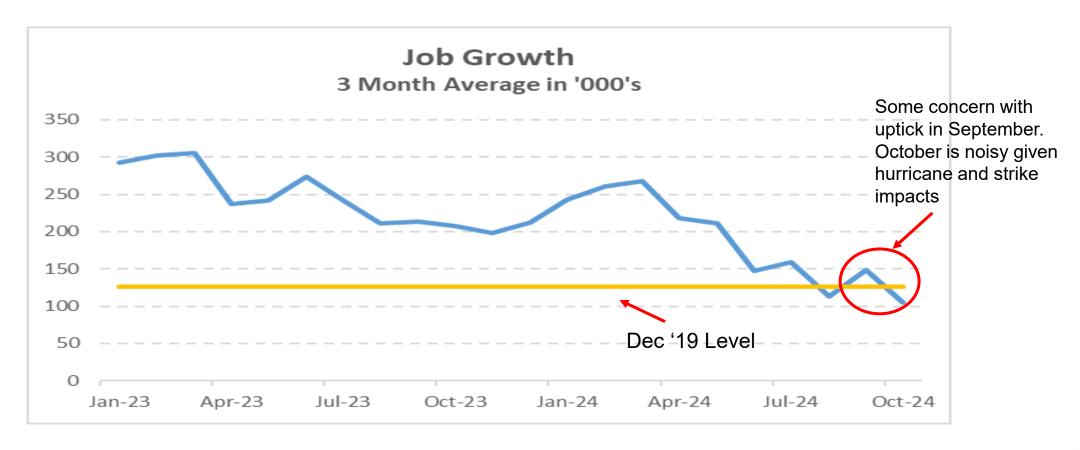
Job Openings to Unemployment Ratio: Back to Pre-Pandemic Levels







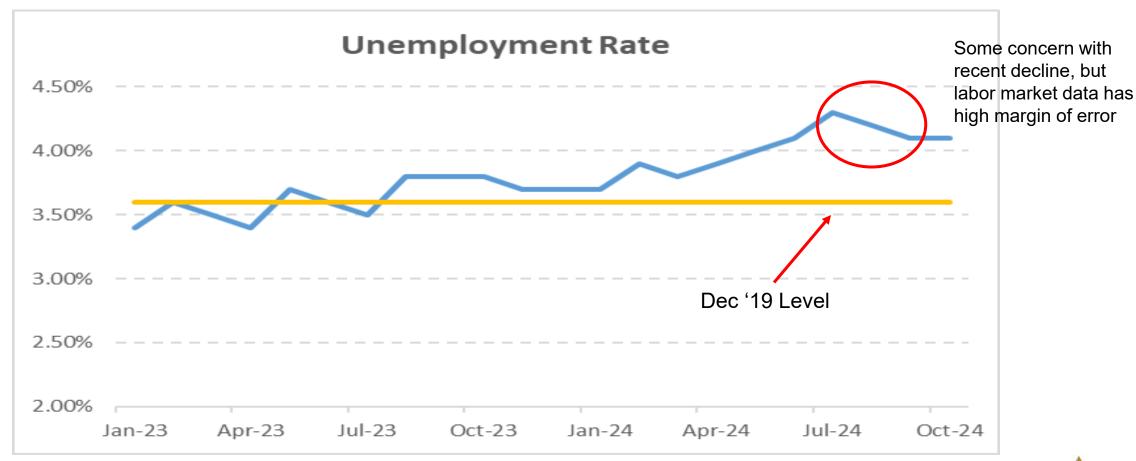
Substantial Decrease in Pace of Monthly Job Growth



Source: Bureau of Labor Statistics



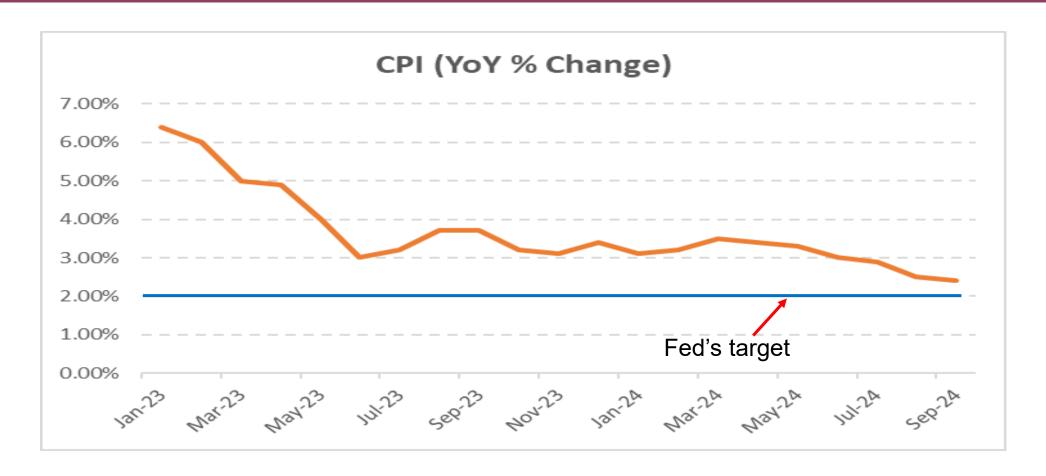
Labor Market has Broadly Weakened

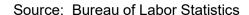


Source: Bureau of Labor Statistics



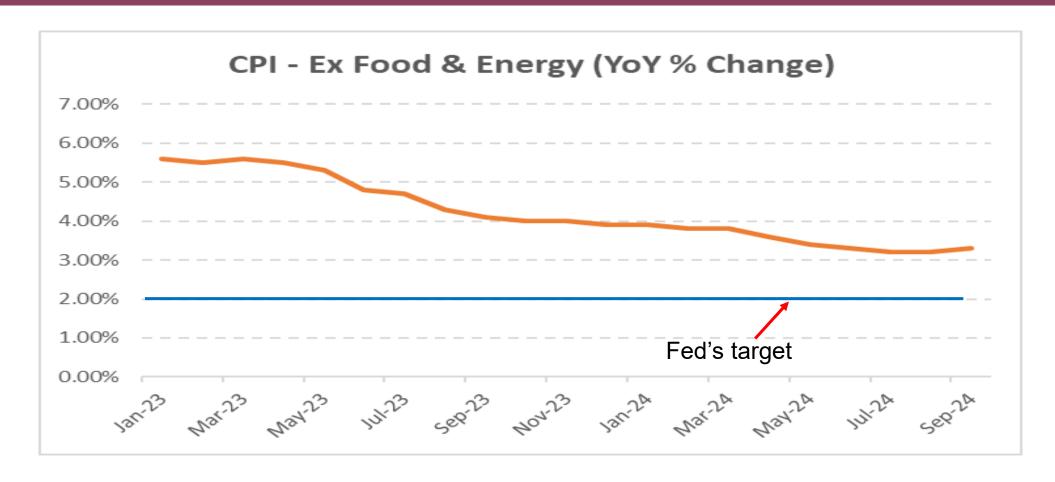
Significant Improvement in Pace of Inflation







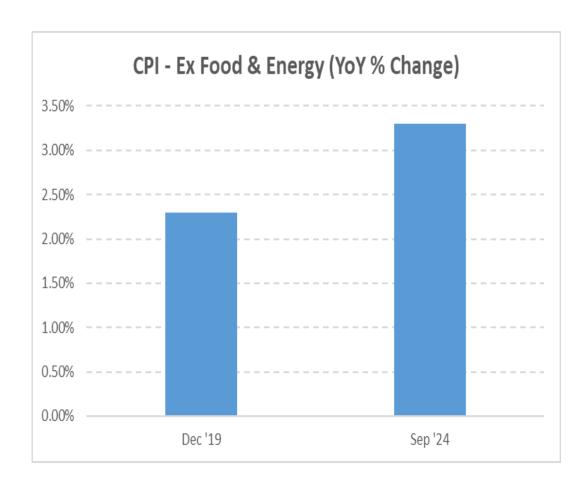
Core Inflation Pace: Improvement, but Still Elevated

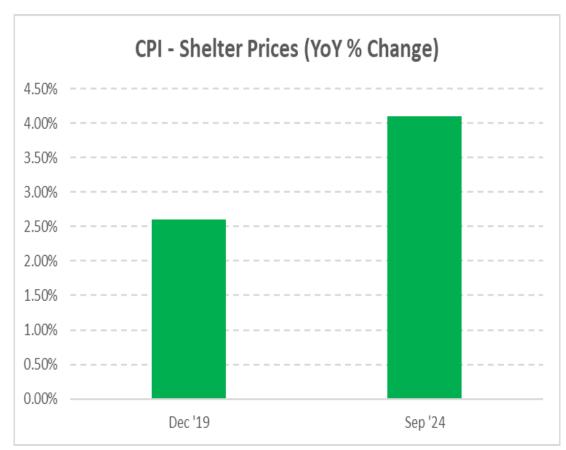






Core Inflation: Higher than Pre-Pandemic Mainly Due to Shelter Prices

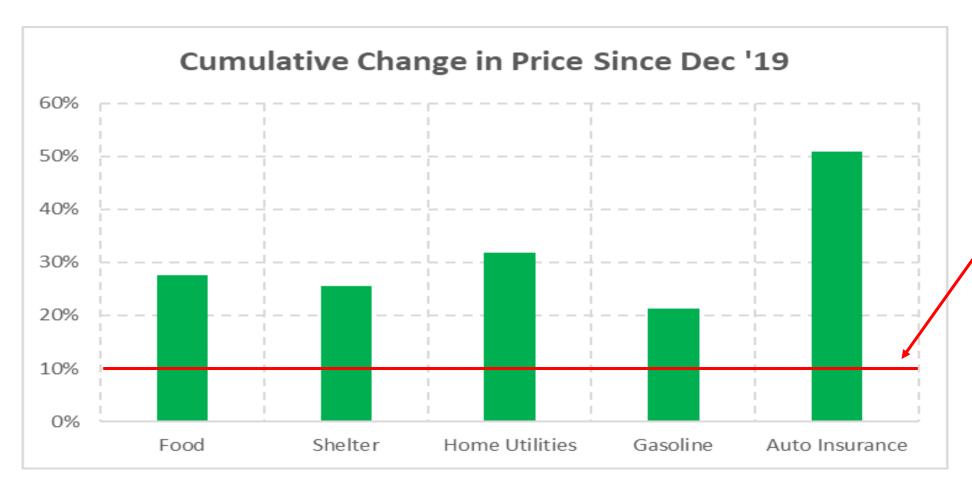




Source: Bureau of Labor Statistics



Despite Decline in Pace, Cumulative Inflation Impact Still Being Felt



Cumulative price change if inflation per year was 2% over same timeframe

Source: Bureau of Labor Statistics

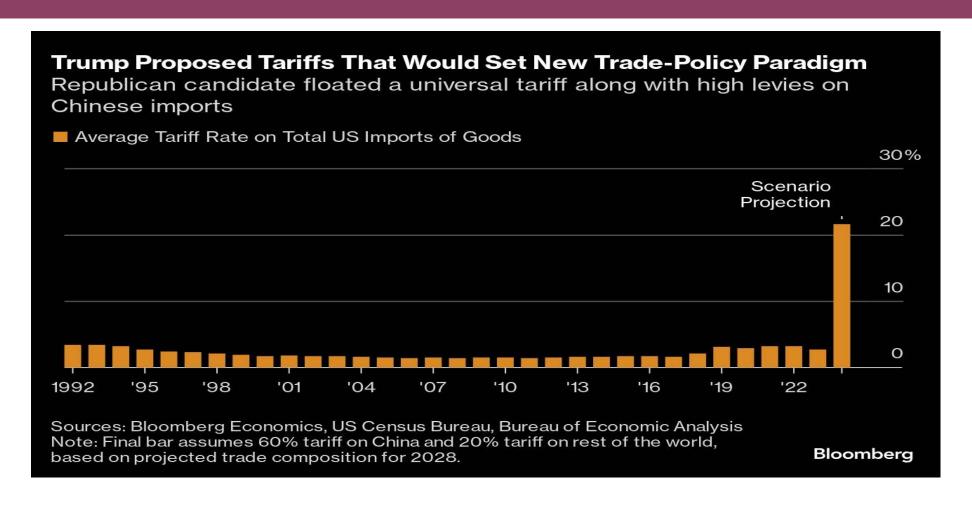


Potential Impacts of Trump's Key Issues

Key Issue	GDP Impact	Inflation Impact	Interest Rate Impact
1) Extension of tax cuts			
2) Increased Tariffs			
3) Reduced Immigration			
4) Deregulation			



Major Change in Proposed Tariffs

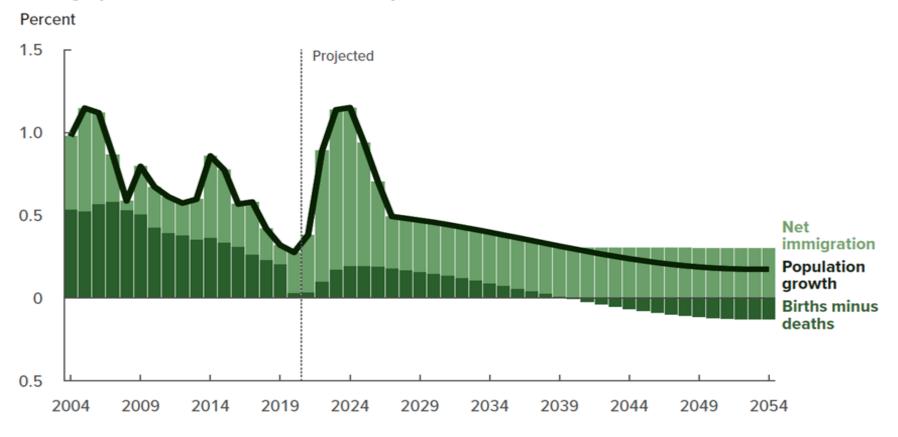






Lower Immigration Path Could Lead to Shrinking Population

Demographic Factors That Contribute to Population Growth



By 2040, with the aging of the population, deaths exceed births in CBO's projections. As a result, net immigration accounts for all population growth after that point; without immigration, the population would shrink.

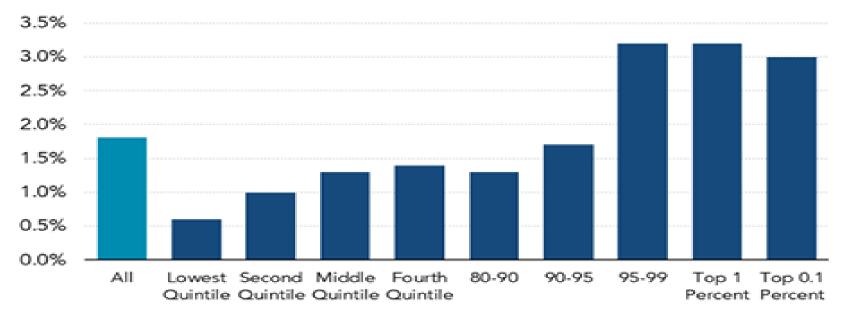
Source: Congressional Budget Office (CBO) January 18, 2024



Benefit from 2017 Tax Cuts to Be Retained

Percent Change in After-Tax Income

If certain expiring TCJA provisions are made permanent, by expanded cash income percentile, 2027



Source: Urban-Brookings Tax Policy Center Microsimulation Model (version 0324-1).

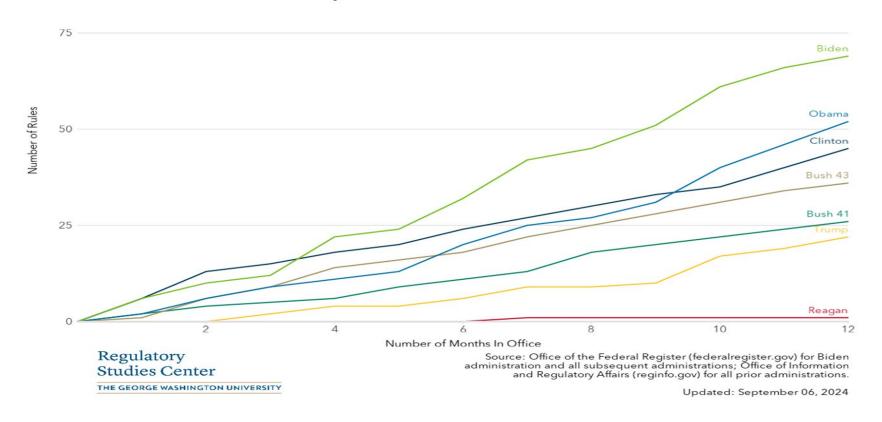
Notes: Further information is available in TPC's "T24-0025 - Make Certain Provisions in the 2017 Tax Act Permanent, by ECI Percentile, 2027" model estimates.

Source: Tax Policy Center



Republican Leadership Has Led to Fewer Regulations

Cumulative Economically Significant Final Rules Published by Administration in First Year

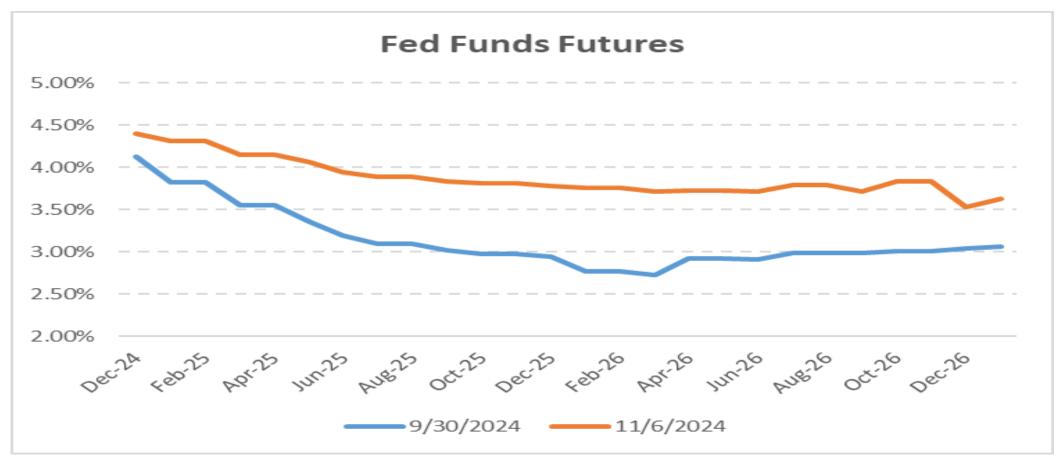


Recent Trump Quote:

"I am pledging today that in my second term we will eliminate a minimum of 10 old regulations for every one regulation."



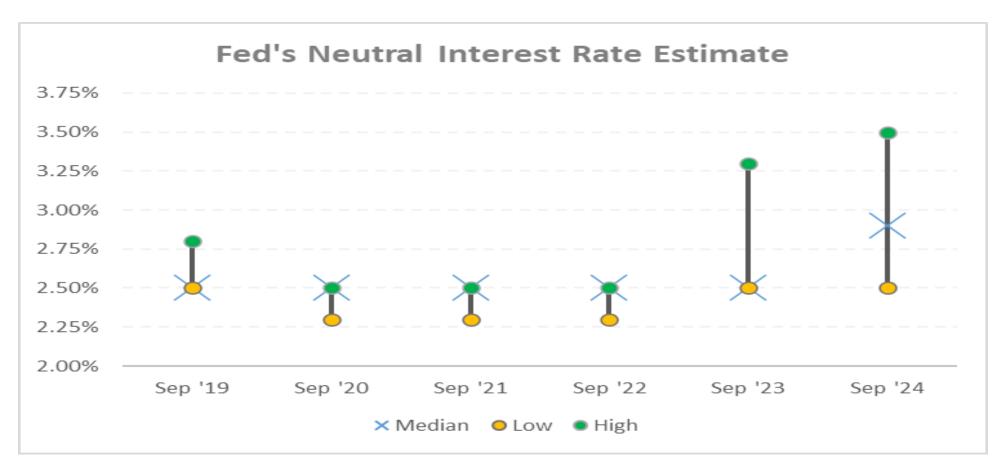
Rate Cut Expectations Have Eased

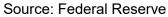






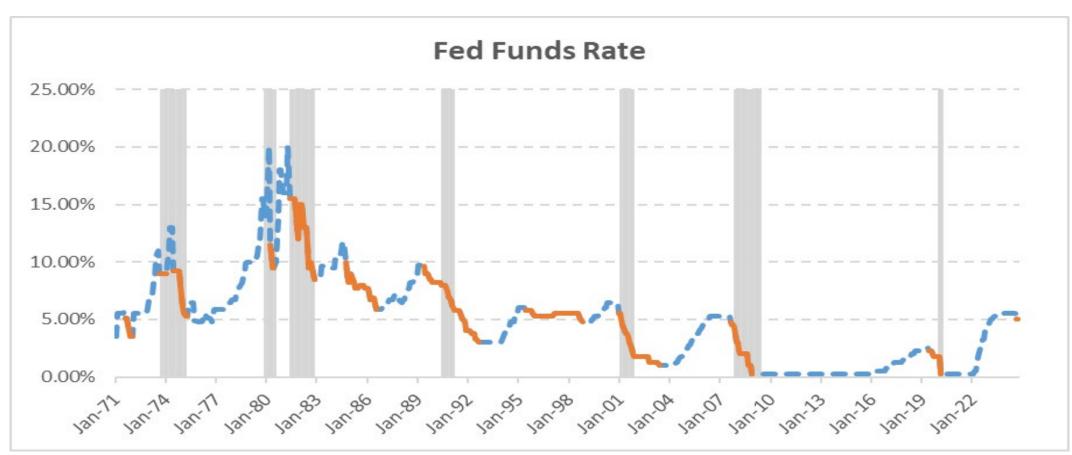
Fed's Neutral Rate Forecast Has Increased







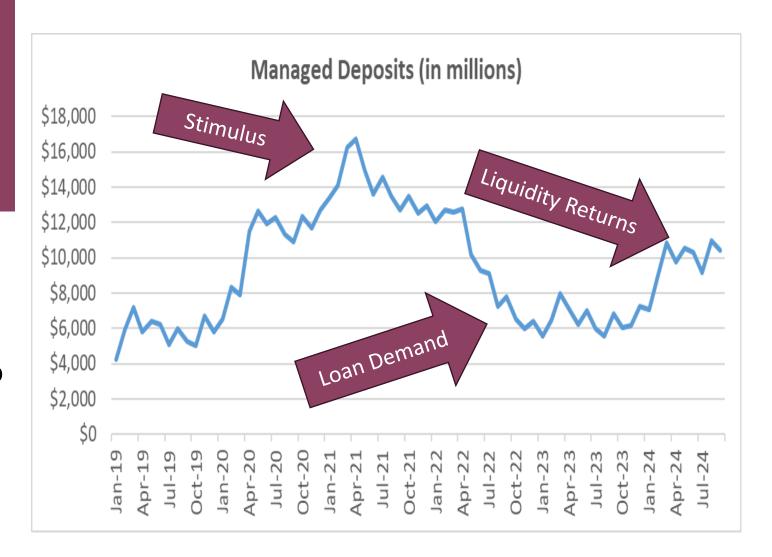
History of Rate Cut Cycles



Source: Bloomberg

Alloya Balance Sheet Trends - Managed Deposits

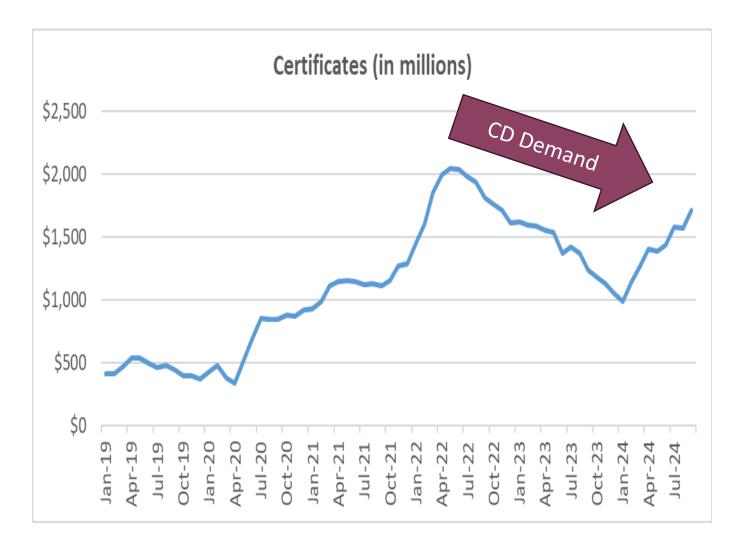
- Pandemic stimulus funds flooded into credit unions in 2020/2021
- Credit unions used excess funds to support 3-years worth of loan growth in 2022/2023.
- Significant growth in balances in 2024. Why? Recession Indicator?





Alloya Balance Sheet Trends - Certificates

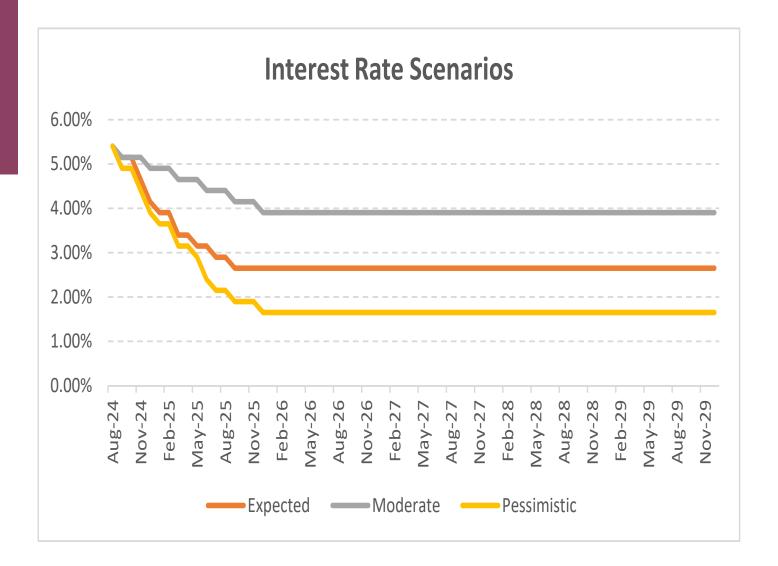
- Significant increase in 2024
- Alloya strategically increased number of specials to expand member value.
- Meeting demand for investments with certain cash flows. Fixed interest, no optionality.





Scenario Planning for Budget

- Alloya applies the current interest rate futures as its expected budget case to avoid bias. Currently expect FF to end at 2.75%.
- Very important to run different scenarios given high level of volatility in rates market. Assessing plans with a FF range of 1.75 to 4.00%.
- How would these FF outcomes impact Alloya's operational plans?







Thank you for your continued support!





Credit Union Results





Slow growth headlines 2024 results through three quarters

	9/30/2024	12-Mo. Growth	9/30/2023	12-Mo. Growth
Assets	\$2,335.5B	3.7%	\$2,251.7B	3.6%
Loans	\$1,646.4B	2.6%	\$1,604.8B	9.1%
Shares	\$1,955.4B	3.2%	\$1,895.0B	0.8%
Investments (incl. Cash)	\$584.9B	5.5%	\$554.6B	-8.7%
Capital	\$253.0B	15.6%	\$218.9B	9.3%
Members	143.5M	2.4%	140.2M	3.3%





Slow Growth





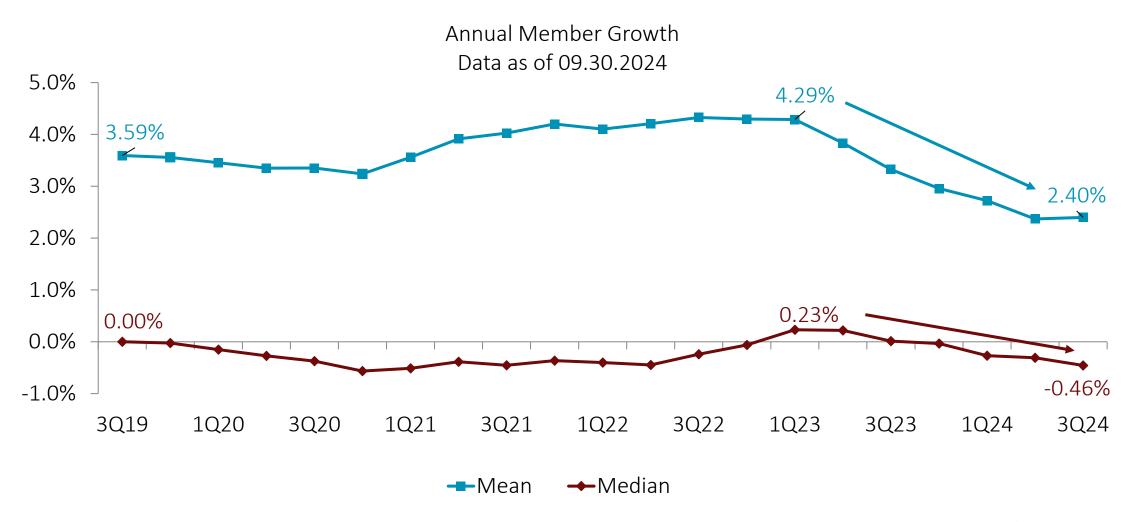
Mean vs. Median Explained

- Mean = "average" credit union (\$ amount/# of credit unions)
- Industry averages are dominated by larger credit unions' performance
 - 21 largest CUs (over \$10B in assets) hold 25% of industry assets
 - The mean credit union in the country has ~\$500M in assets
- Median = "middle" credit union performance for each metric
- This is not always an accurate picture of performance for many CUs
 - There are 4,600 active charters today
 - The median credit union in the country has ~\$59M in assets





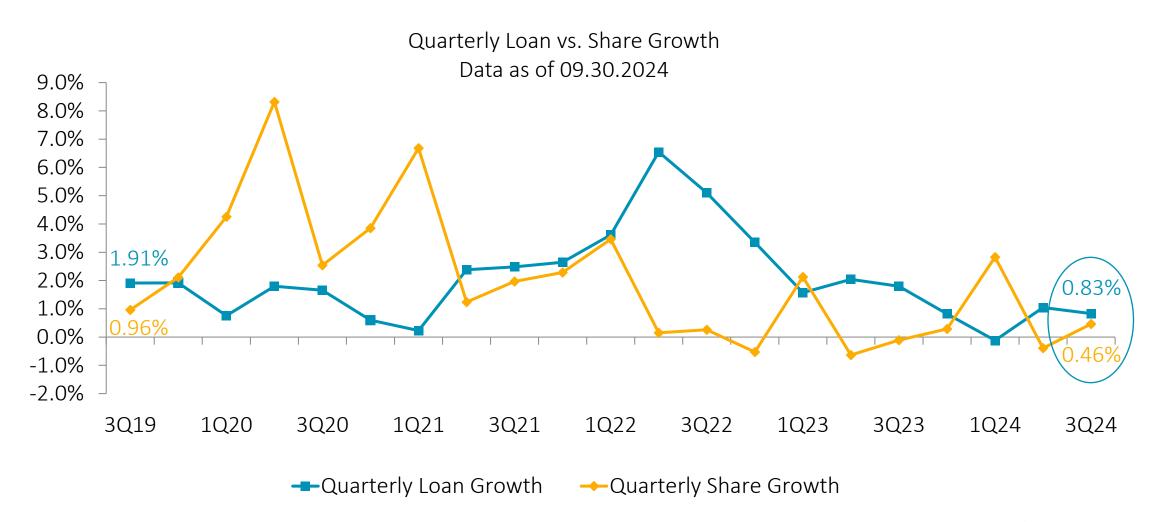
Member growth has trended down since 2023







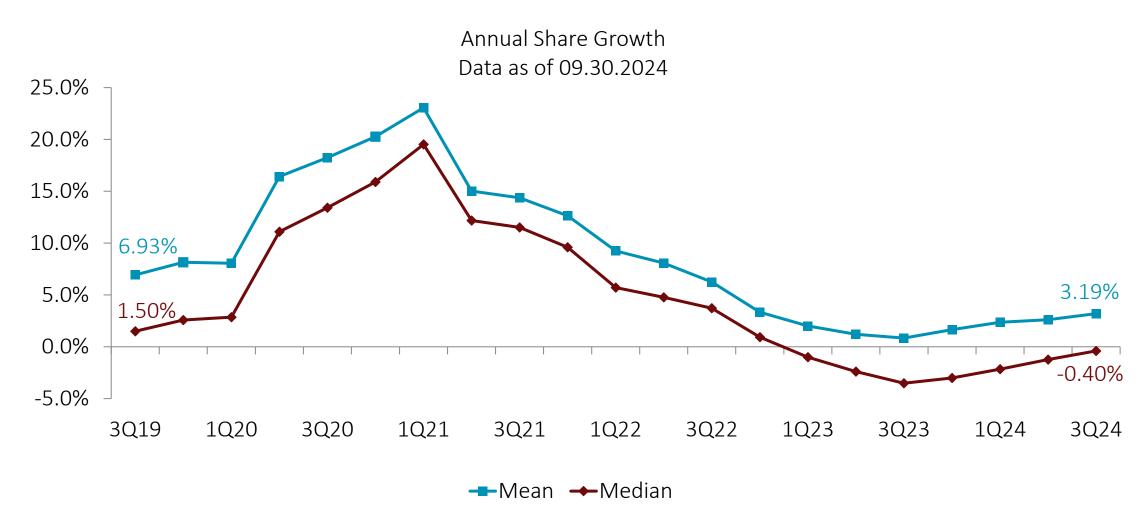
Quarterly loan and share growth are both below 1% in third quarter







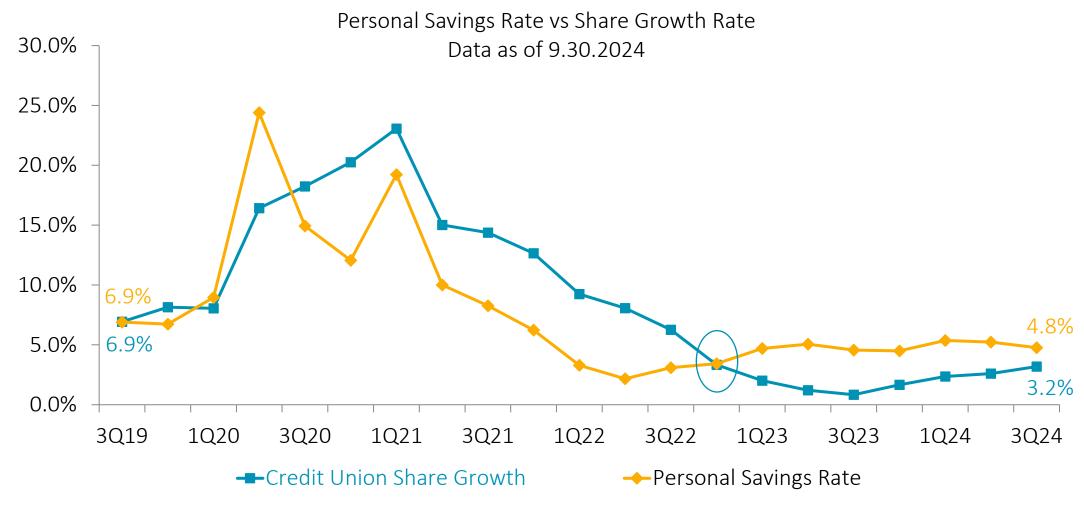
Credit union share growth is moving higher but remains below historical averages







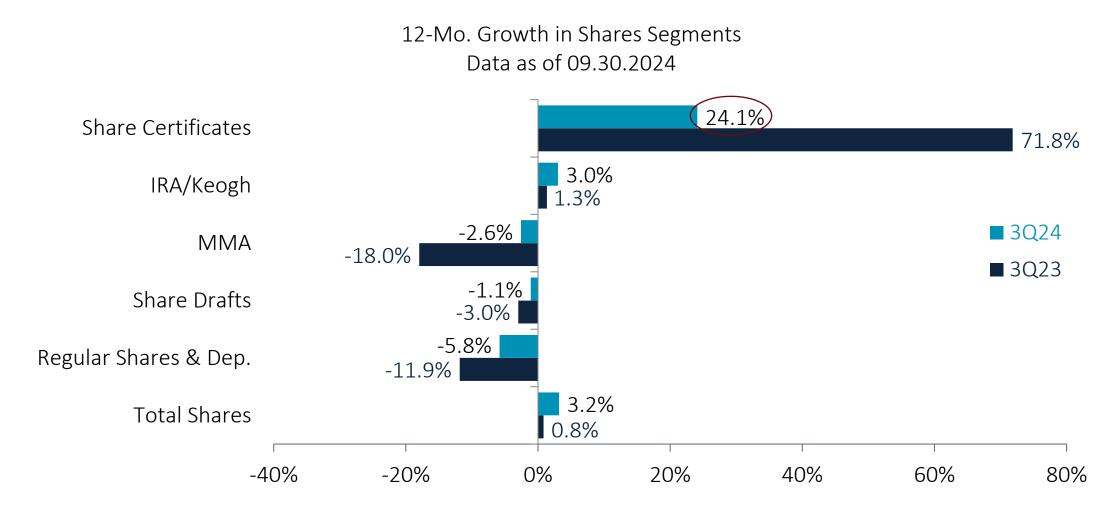
Credit union share growth has trailed the national savings rate since 2022



CALLAHAN

boucoup

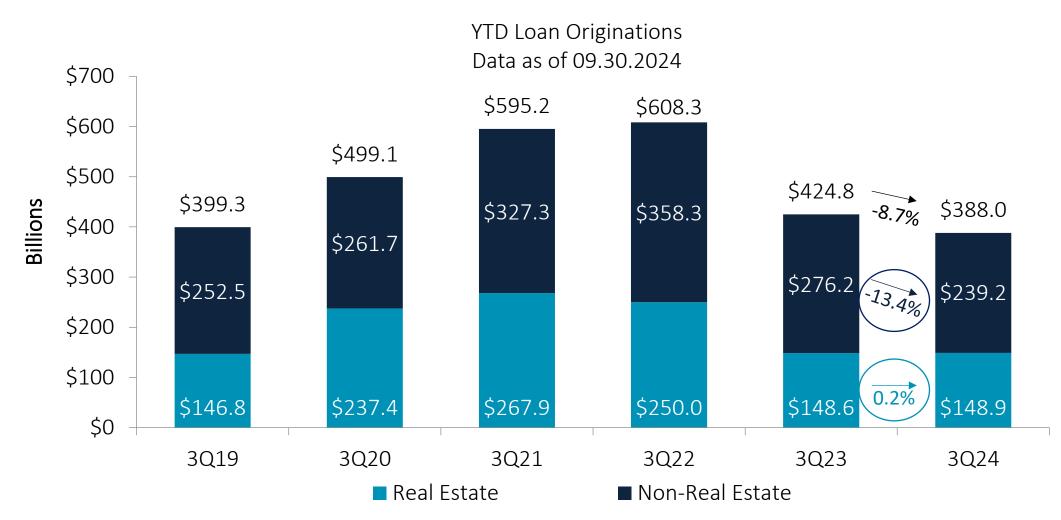
Certificates continue to drive share portfolio growth as growth rates in other savings products improve







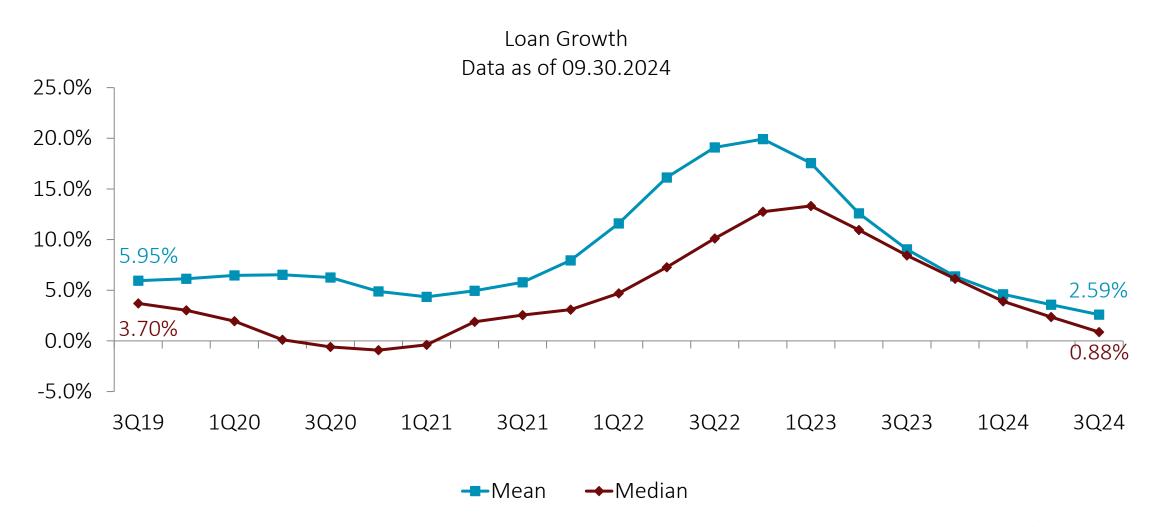
Real estate originations record slight gain versus 2023







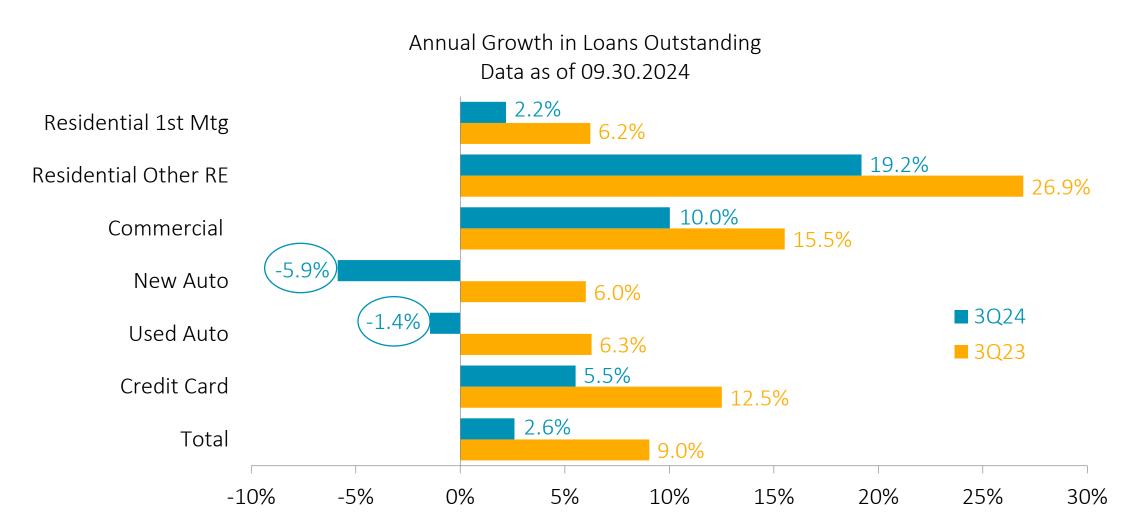
Loan portfolio growth continues to slow







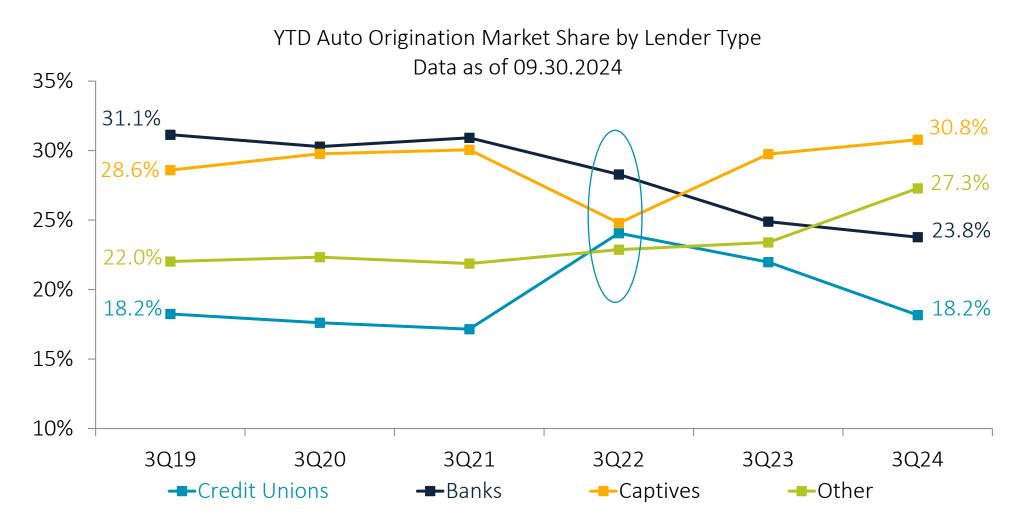
A shrinking auto loan portfolio impacts total loan growth







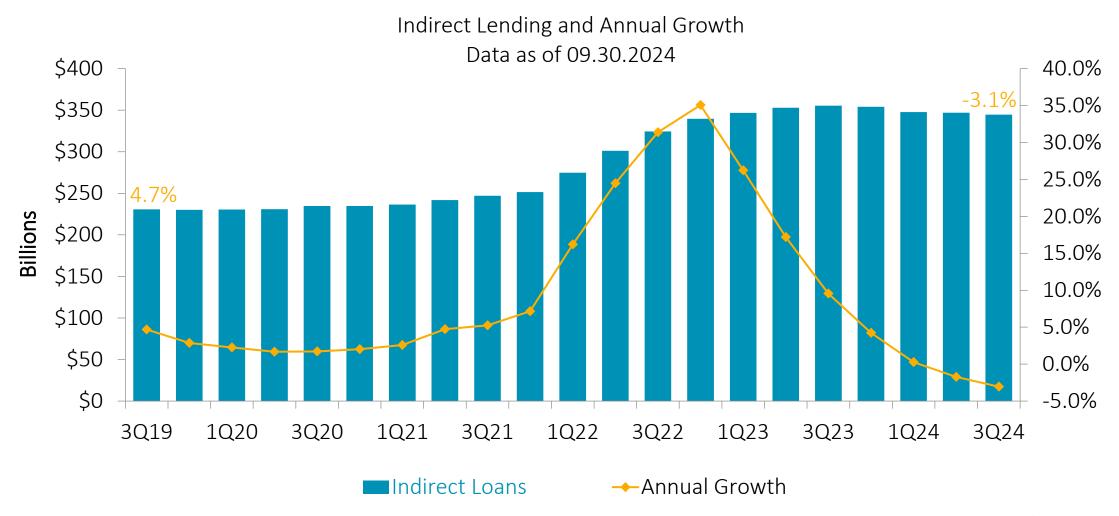
Captives and finance companies have increased their share of the auto lending market since 2022







Indirect lending balances fall 3.1% year-over-year









Targeted Promo to Reprice Mortgage Portfolio



When your CEO asks how we can move some of those super low-rate mortgages off the balance sheet, you get creative!

- Identify an offer that was attractive enough for our members to consider giving up their sub 4% rate
- Collaborate early on with mortgage loan officers, marketing and compliance
- Be willing to adjust offer if it is not producing the desired results
- Connect with your members, they will tell you what they need
- Do it all for little to no cost

Program Details

Create a highly targeted marketing campaign that contains significant value for the members

Criteria

- Mortgages that are held in the portfolio priced at 4% and below
- Exclude for delinquency and those nearing payoff
- Scrub for do-not-contact status

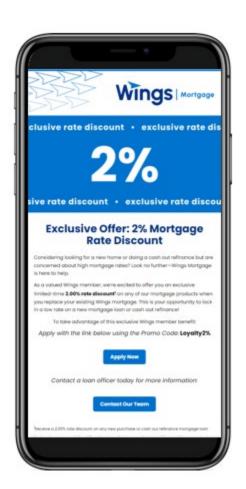
Process

- Divided list into two: sub 3% rates and 3-4% rates
- Focused on the sub 3% group first, knowing this would be the hardest group to get movement on
- Divided the sub 3% list in half by random selection (group 1 & 2) allowing us the ability to provide separate offers to gauge interest
- Worked closely with compliance and marketing
- Delivered first batch by email with deadline of 45 days to apply



Offer Details

- We branded this campaign as a loyalty program that contained an exclusive offer
- Up to 2% discount off current market rates, not to go below 5%
- New loan must replace the existing lowrate loan
- Will lend up to 1.5 times the original loan balance
- Eligible on a purchase or cash out refinance
- Not eligible on FHA or VA loans
- Non-transferable



Results (Round 1) - Not Great

- High number of emails were opened (60%)
- Click thru was low (less than 5%)
- Minimal applications within the 45-day window
- We had MLOs call out to members included in the first batch
 - Feedback was similar with many of the members we spoke to:

"I have a great rate"

"Not interest in moving at this time"

"I do not have a need for cash out"

Now What?

- Enhanced offer for group 2 and extended the same enhanced offer to group 1
 - Extended offer for an additional 60 days for group 1
 - Kept the 2% discount
 - Waived the origination fee
- In addition to emails, we added banners and messaging to our online and mobile banking platforms.
 - When the member logs into their account the offer will appear if they are eligible
- We continued with our call campaign. If we could talk with the members, many times it led to an application.



How did it work?

- 86 applications
- Over 40% resulted in a closed loan
- Received positive feedback from members
- Some were interested but not ready to move at the time of the offer





exclusive rate discount • exclusive rate

2% off

rate discount • exclusive rate discount

Exclusive Offer: 2% Mortgage Rate Discount and Waived Origination Fee

Considering looking for a new home or doing a cash out refinance but concerned about high mortgage rates? Wings Mortgage is here to help.

As a valued Wings member, we're excited to offer you an exclusive limited-time 2.00% rate discount on any of our mortgage products when you replace your existing Wings mortgage. On top of that, we'll waive your origination fee. That's an additional savings of up to \$1,200. This is your opportunity to lock in a low rate on a new mortgage loan or cash out refinance!

Take advantage of this exclusive Wings member benefit by applying with the Promo Code: **Loyalty2%**.



What is Next?

- Extended similar offer to 3-4% mortgage rate group
 - 40 applications received w/ 50% resulting in a closed loan
 - Promo is still active thru end of year
- Preparing to market another offer to the sub 3% group to see if we can get more movement
 - We will adjust offer slightly
 - With rates remaining high we anticipate additional interest







Lia PatinoVP – Mortgage Lending

952-997-8090

<u>Ipatino@wingsfinancial.com</u>

14985 Glazier Avenue Apple Valley, MN 55124



THANK YOU!

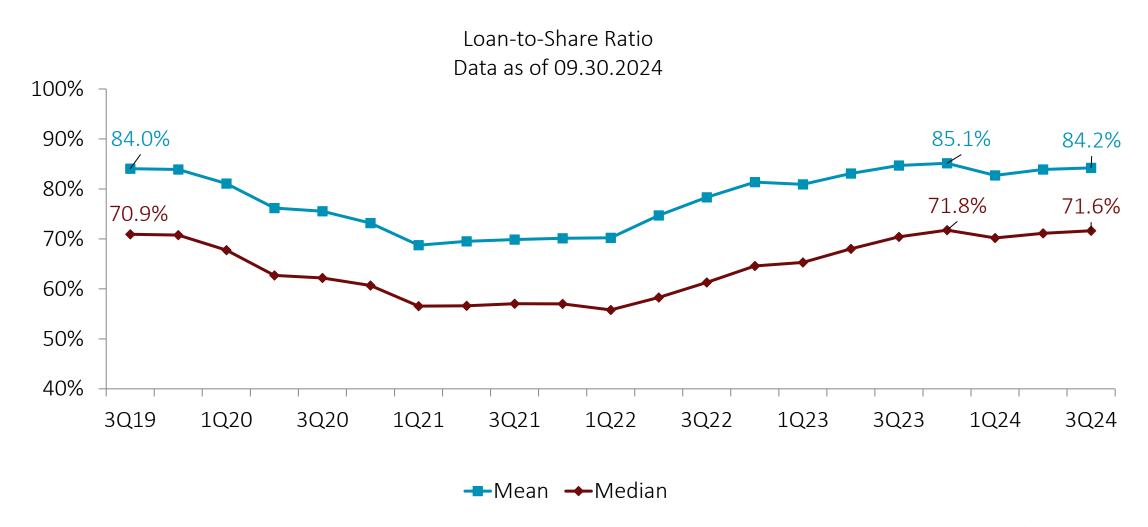
wingscu.com

Liquidity Management





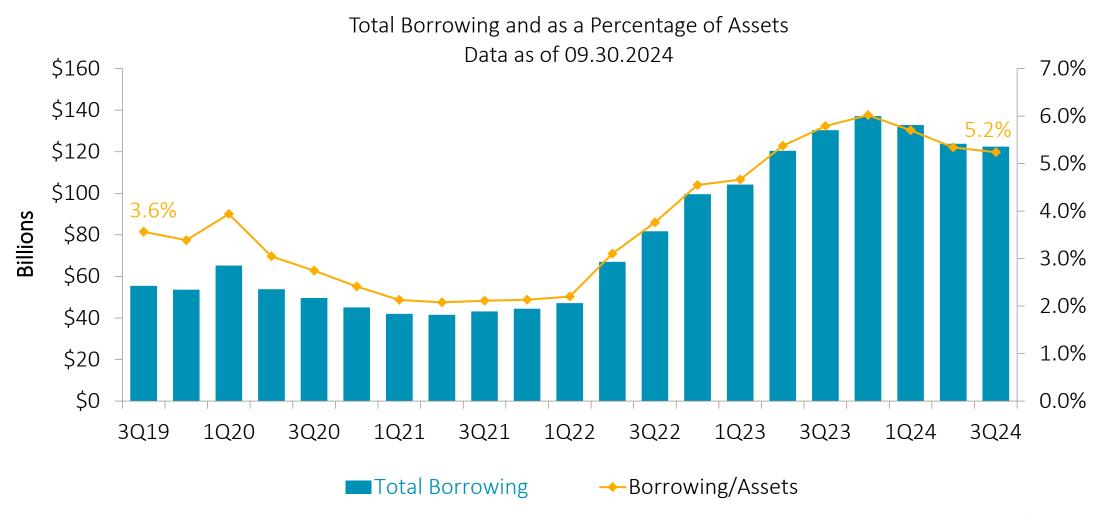
Loan-to-share ratio moves slightly higher, remains just below peak







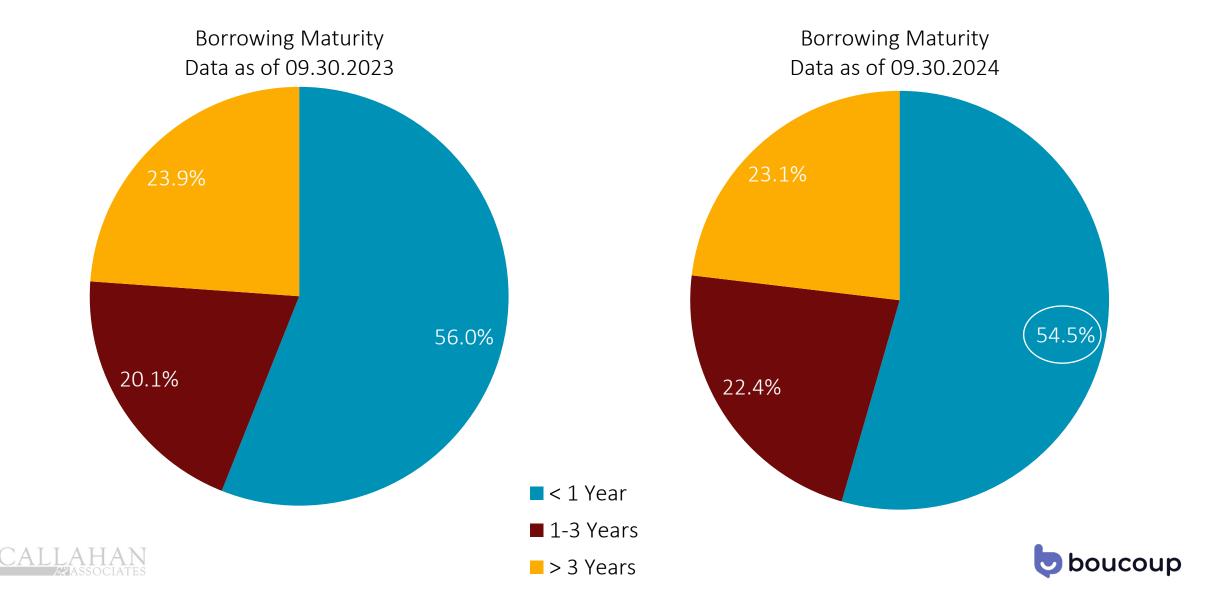
Borrowings are coming down



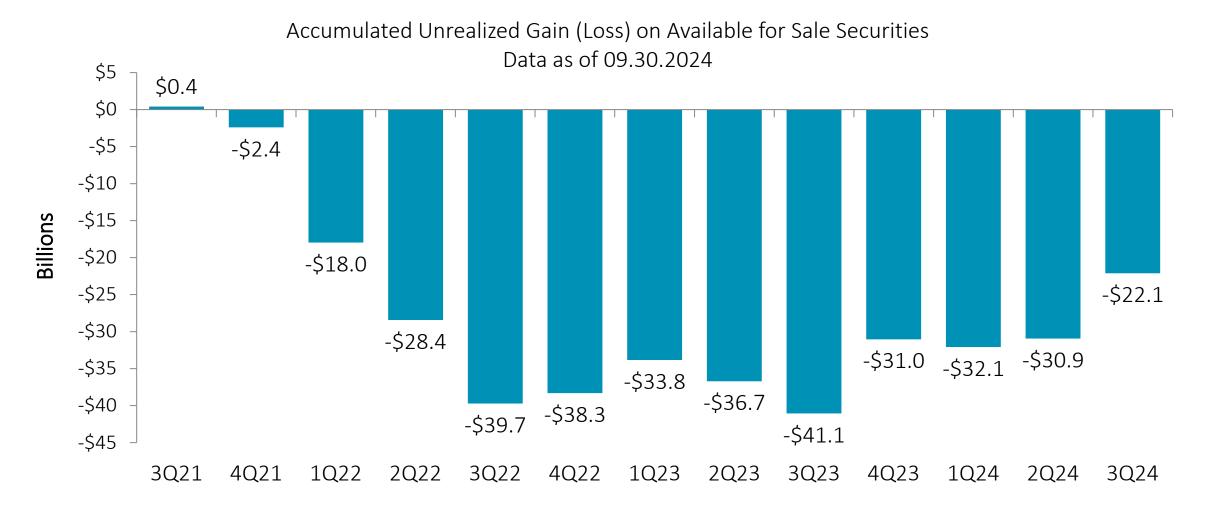




55% of borrowings will mature in next 12 months



Unrealized losses lessen by \$9 billion





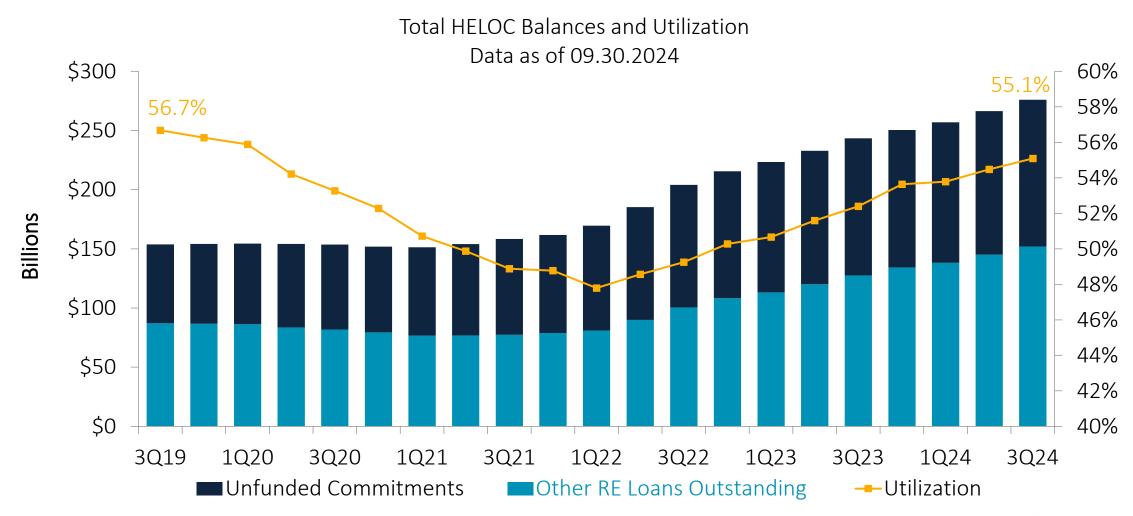


Member Financial Challenges





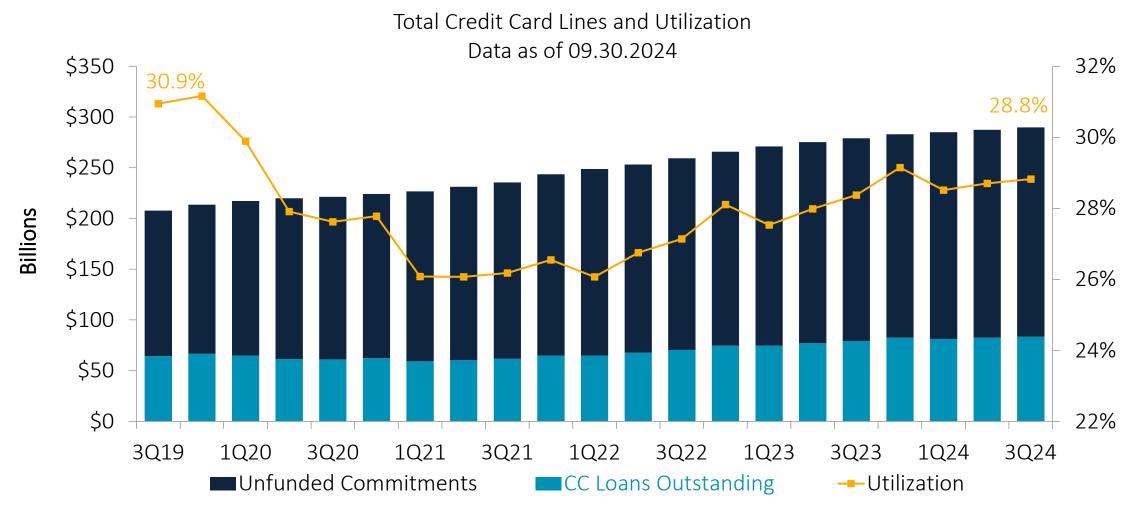
Members are increasing their utilization of home equity lines







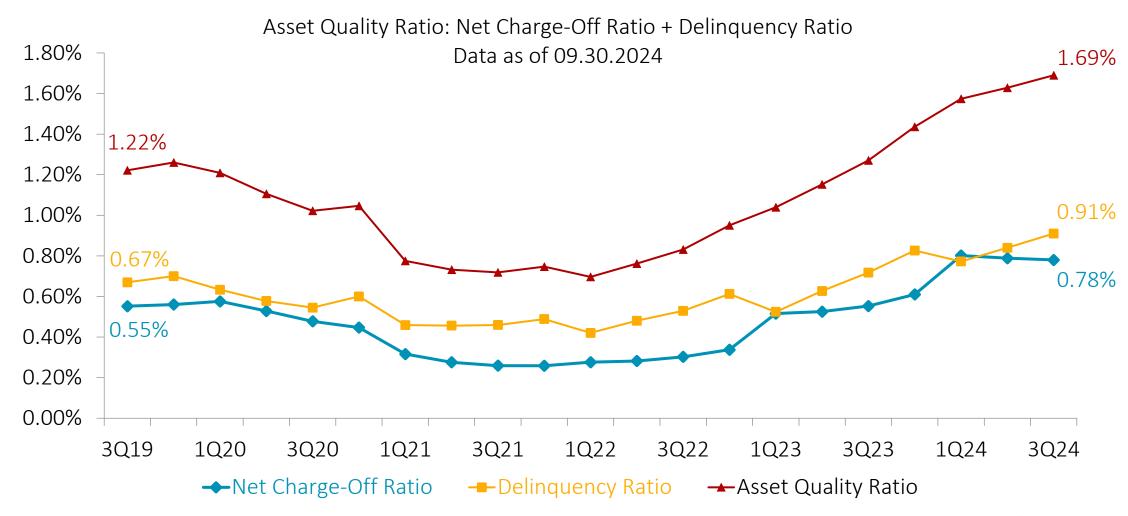
Credit card usage is trending upwards







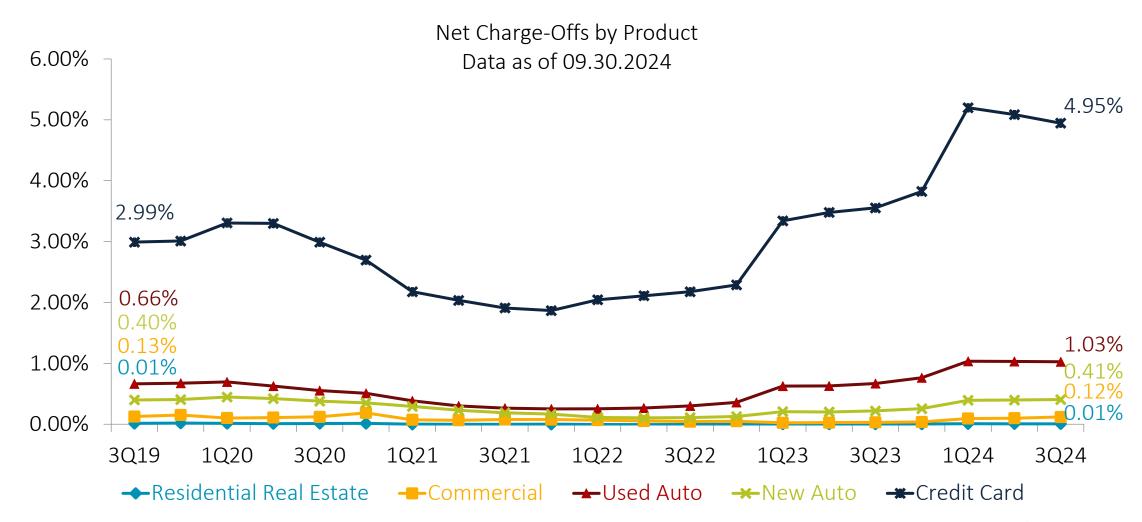
Delinquency is rising as net charge-offs tick lower







Charge-offs are flat or falling for major loan products





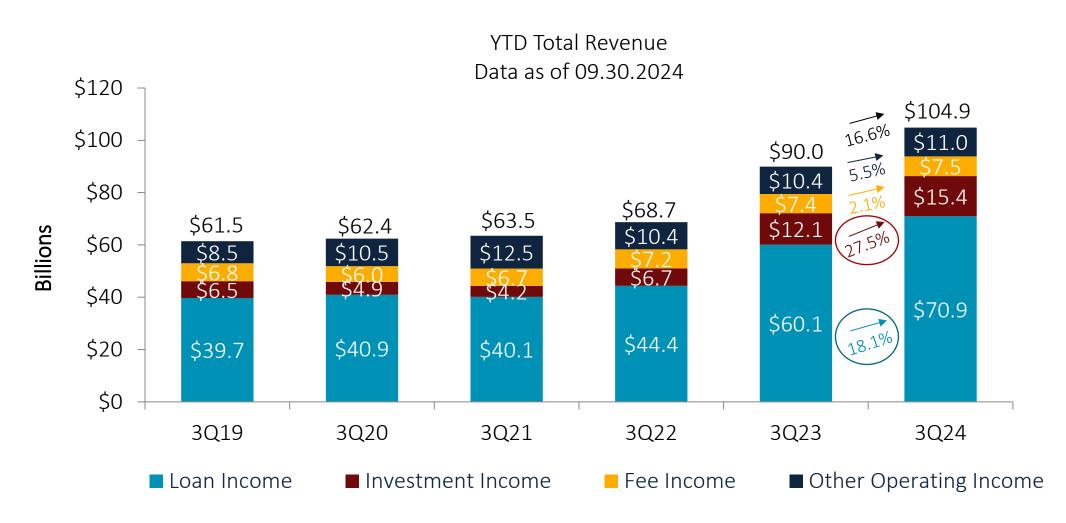


Lower Earnings





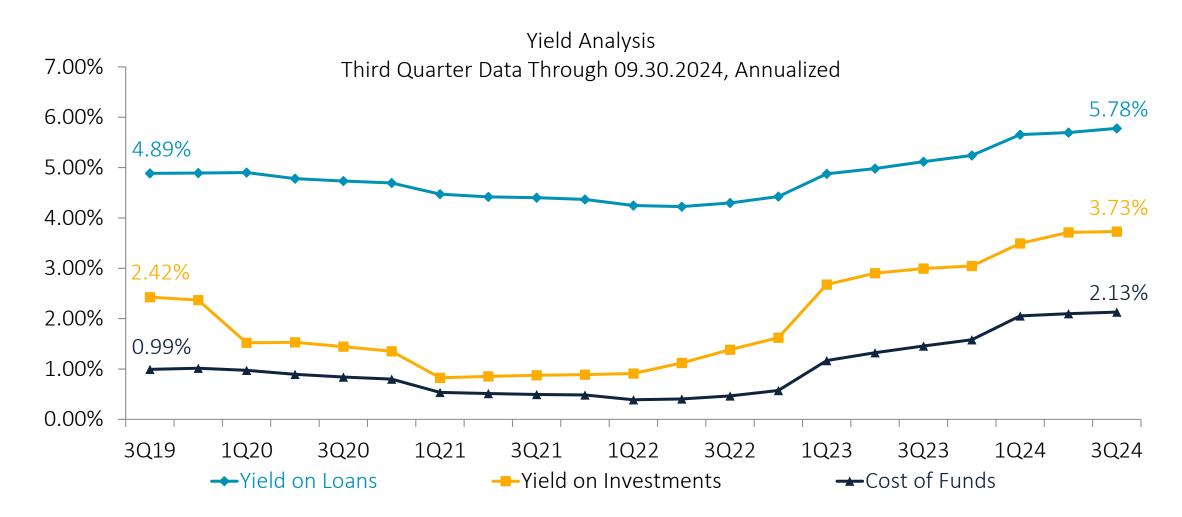
Revenue rises at a double-digit pace, driven by interest income







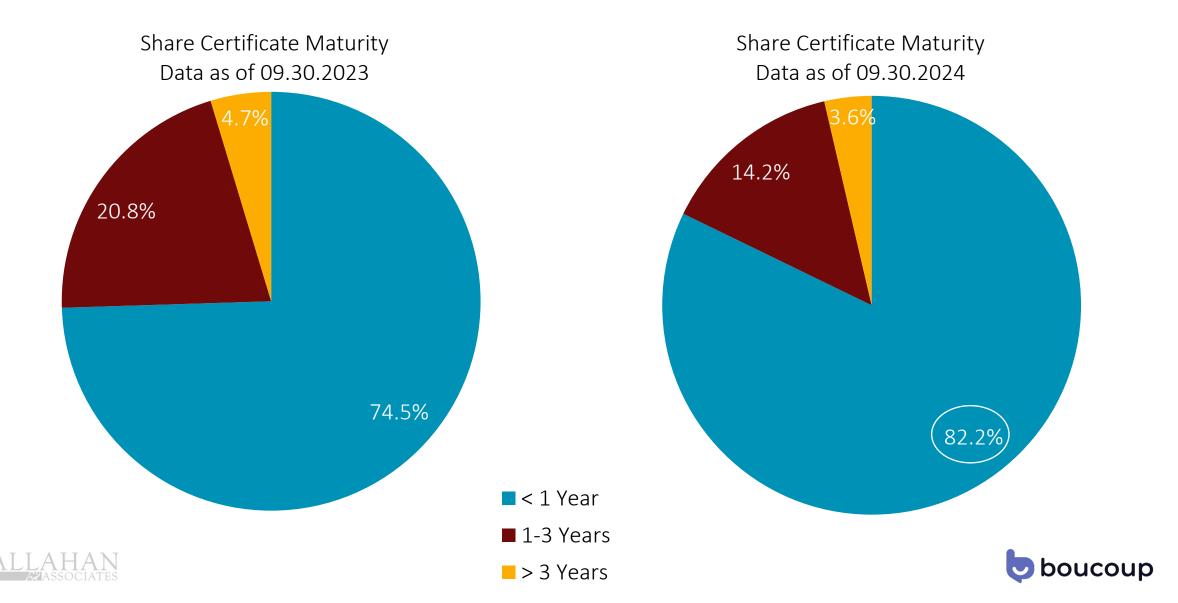
Asset yields and cost of funds move higher



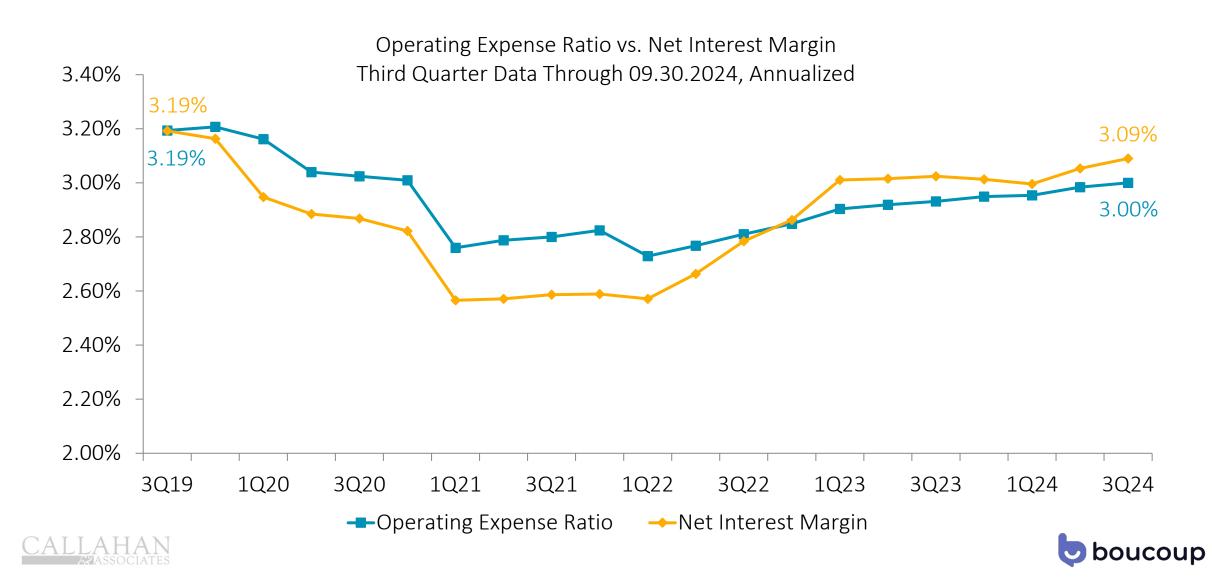




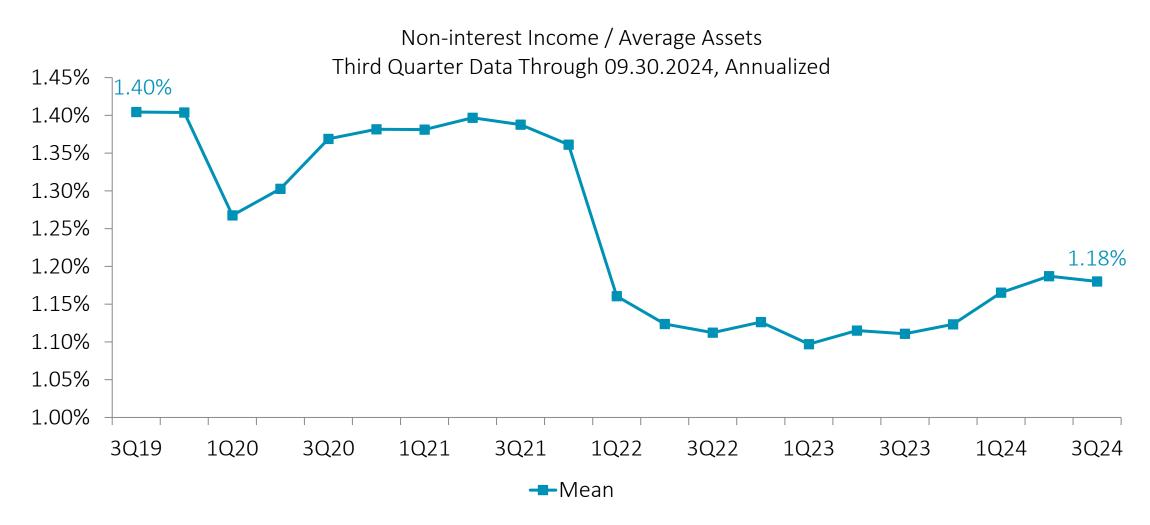
Over 82% of share certificates mature in less than one year



Net interest margin remains above operating expense ratio



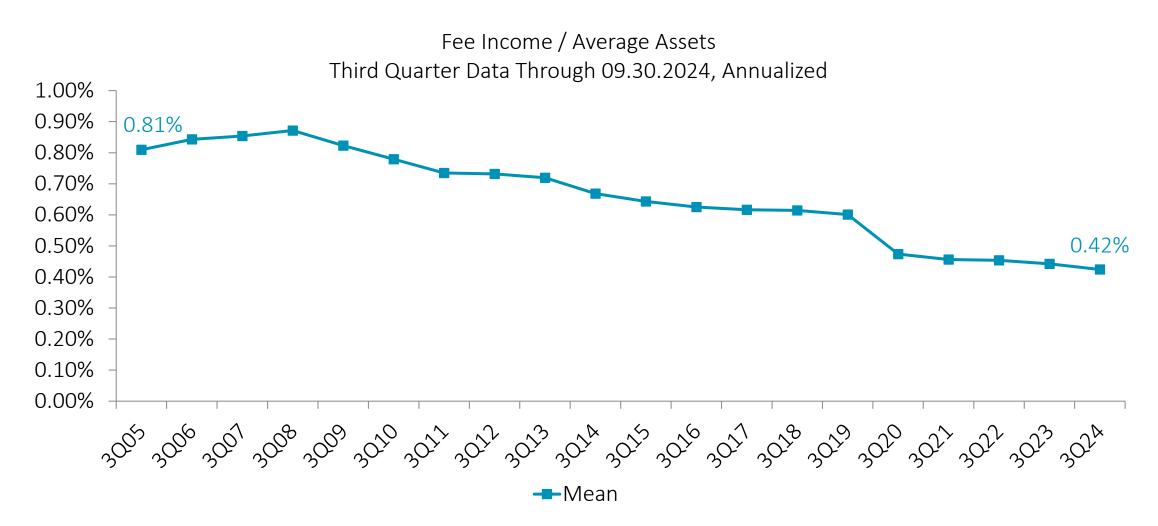
Non-interest income falls slightly from second quarter...







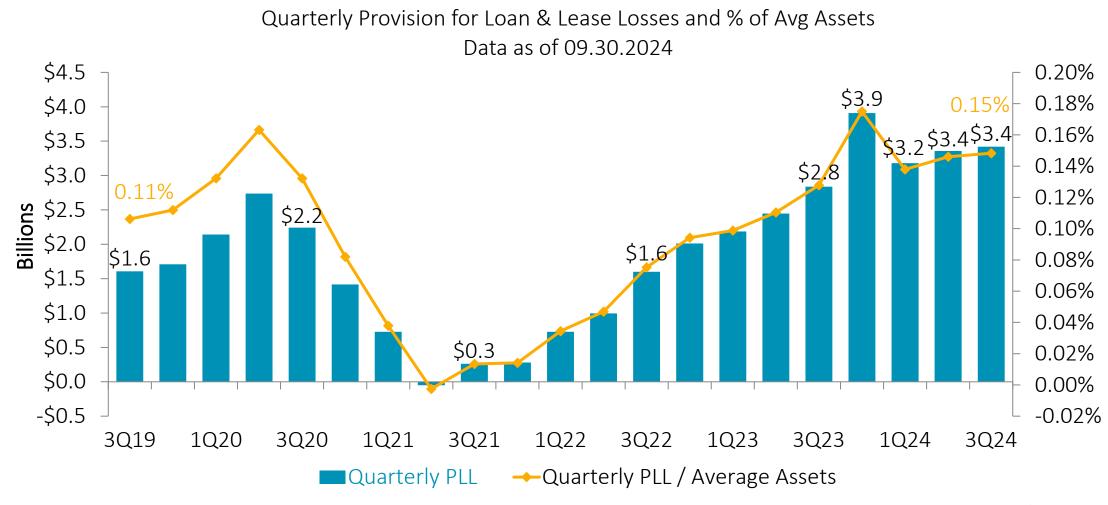
As fee income continues to decline as a percentage of assets







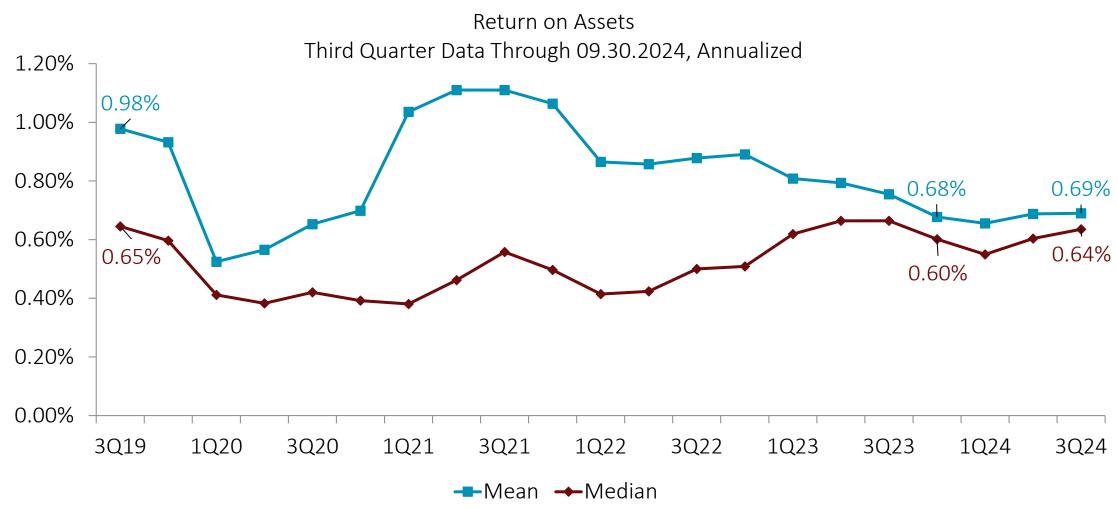
Provision expense is moving higher







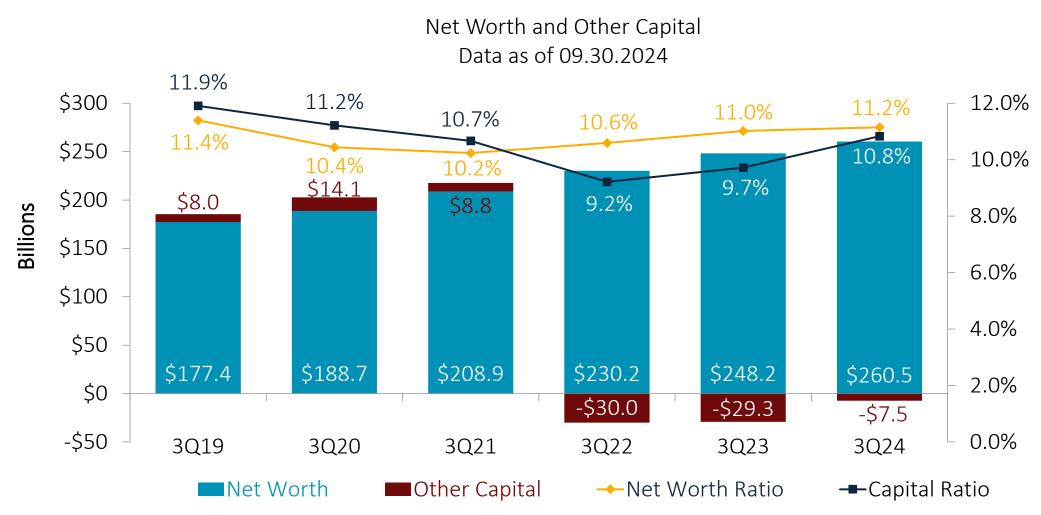
Mean and median ROA are just above YE23 through three quarters







Capital ratio gets boost from improving unrealized investment losses







Takeaways and Closing Thoughts

- The Fed's interest rate moves may spur lending opportunities heading into 2025 as consumers take advantage of lower borrowing costs.
- Households are concerned about their financial security and outlook. Credit unions can demonstrate their difference by engaging with members to understand their priorities and help them navigate a sound financial path.
- As cooperatives, credit unions are designed to stay in the market when competitors pull back. Even in a slow growth environment, opportunities remain for credit unions to support members' saving and borrowing needs.





Credit union and bank performance in 2024

	Credit Unions 12-Mo. Growth through Sept	All Banks 12-Mo. Growth through June	Community Banks 12-Mo. Growth through June
Assets	3.7%	1.8%	-0.8%
Loans	2.6%	2.0%	0.9%
Shares/Deposits	3.2%	0.8%	-1.0%
Return on Assets*	0.69%	1.15%	0.95%

^{*}Year-to-date annualized; After-Tax ROA for Banks





THANK YOU FOR WATCHING



1001 Connecticut Ave NW Ste. 1001 Washington, DC 20036



support@callahan.com www.callahan.com



800-446-7453

